

**Oct 4, 2005**

To My House Design Build Team Ltd.:

Dear Graeme,

I seriously considered doing the renovation myself but thankfully realized I really didn't have the time. Now that it is all done and I have come to grips with the extra amount of money spent and the length of time it all took I couldn't be more pleased.

The final kitchen design submitted by Jeff and then the final results of that design are nothing short of amazing. The old kitchen was only suitable for one to work in, now we have had three working comfortably. This is without any extra space added! Jeff's design has made the space functional. The kitchen is bright, comfortable and a pleasure to be in.

Due to the fact that I work out of the house I was able to get to know and watch the various crews that came through here. You certainly know how to pick the right people. From Rodney, Lars and Zack who ripped the old kitchen out to all the various trades and back to Rodney and crew who finished up they were hard working, talented and professional. A special thanks goes to George who got me through a couple of rough spots when everyone seemed to be on holidays.

My wife Barb is ecstatic with the new kitchen and family room and the kids love it too. There are so many small and not so small things done and done right that I would have missed had I done it myself. I can't count the number of times we were given good advice by you, Jeff, Rodney and Ken the electrician that was taken and now greatly appreciated.

Thanks for a job well done.

**Robert K. [REDACTED]** (Bob & Barbara)