

March 22, 2004

From: Bill [REDACTED]
[REDACTED]
New Westminster, BC
[REDACTED]

To: Mr. Graeme Huguet
HouseSmart Renovations

Dear Mr. Huguet:

Re: Letter of Appreciation

Over the past few months, I had the opportunity to have the assistance of George Foster and Kelly Penny, regarding my home renovations.

This project started as a simple kitchen renovation, and developed into having almost every room touched in some manner. From new bathrooms, to new painting and floor coverings throughout the home, George has been very skill full in organizing materials and directing the various trade workers on site. He was also very successful in dealing with the many challenges that arose from our home renovations, and changes that were always being made.

Kelly has also been very helpful in regards to my purchases and install of flooring in my home. From hardwoods & carpeting to Linoleum floors and tiling.

Both George and Kelly were willing to answer the questions and concerns I had in a pleasant and professional manner. Both are knowledgeable in their fields and are superb ambassadors for and on behalf of your organization.

Thank you Graeme, for all your ideas, input, and for putting such an effective team together.

Sincerely,

Bill [REDACTED]