

March 27, 2004

To: HouseSmart Renovations

Attention: Graeme Huguet

Graeme,

We would like to let everyone know how extremely satisfied we are with our new sunroom addition. We couldn't be more pleased with how the addition has turned out, even better than we expected. We have had friends say they can't believe how perfect it is. Everyone loves it. Consider us satisfied customers. Pierce and his crew were courteous and considerate. They always left the site as clean as possible and produced a professional job without the appearance of an obvious "add on".

Thank you for a very positive experience, and all your help through-out.

Margaret and Lyle [REDACTED]

[REDACTED]
S. Surrey, BC